

# HYPER 21 ENTERPRISES PTE LTD

## Customer Feedback Form

Thank you for your support. In order to constantly improve our quality of service. Please provide us your valuable feedback in this Service Feedback Form. You make it meaningful by adding value with your comments.

Please indicate as appropriate by ✓: -

	QUALITY	Excellent	Good	Average	Can Do Better	Poor
<b>01)</b>	<b>Product Information</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>02)</b>	<b>Workmanship</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>03)</b>	<b>Price</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>04)</b>	<b>Satisfactory Level Of Product</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>05)</b>	<b>Customer Service</b>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Name of the Sales personnel who served you: \_\_\_\_\_

Will you recommend others to our services? (Yes/No)  
Why?

\_\_\_\_\_

**Personal Information**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Contact No.: \_\_\_\_\_ (H) \_\_\_\_\_ (O) \_\_\_\_\_ (HP)

Email: \_\_\_\_\_

Car Make/Model: \_\_\_\_\_ Sales Person: \_\_\_\_\_

Product Purchased: \_\_\_\_\_

You can send the form by...

- Fax to (65) 6463-4183
- Mail to 913 Bukit Timah Road #02-08 S (589623)
- Email Visit [www.hyper21.com](http://www.hyper21.com) to download the survey form. After you have completed it, attach it and email to us at [admin@hyper21.com](mailto:admin@hyper21.com).

Your participation in this survey will help us to improve Hyper 21 Enterprises Pte Ltd. We welcome any feedback and comments that are given to us and will try to incorporate them as much as is possible and feasible into future projects of Hyper 21 Enterprises Pte Ltd